



HILLCROSS PRIMARY SCHOOL

Ashridge Way, Morden, Surrey, SM4 4EE

Tel: 020 8542 6936

info@hillcross.merton.sch.uk

Headteacher: Mrs Lisa Francis



Friday 19th July 2024

Dear Parents/Guardians,

I am writing to inform you that Hillcross Primary School will be changing the way that it administers pupil data and communicates with parents in the new academic year.

We have used SIMS MIS (Management Information System) for many years for capturing all relevant types of pupil data to enable us to manage and monitor attendance, attainment and behaviour; and we have used Parentmail to communicate with you and as our school payment system.

Following staff and parent feedback, we have carried out extensive research and it has been decided to replace SIMS with a new cloud-based platform provider – Bromcom MIS (“Bromcom”) which will be better able to fulfil everyone’s needs. Bromcom is used widely across the United Kingdom. This choice of system has been driven by the better functionality available to us on Bromcom and our ability to capture and analyse education related data in a more intelligent way. Taken together, this will help us to deliver better educational outcomes.

In choosing Bromcom, we were also satisfied that your children’s personal data would be held safely and securely in accordance with expected data security standards in order to satisfy our data protection requirements.

Our migration to the new system will be a stepped process. During the summer holidays, we will transfer the MIS (Management Information System) function. I would like to reassure you that we will still be collecting the same information in respect of your children - we will just be holding it in a different way. In addition, we will continue to only use your children’s personal data for the management of their education and the operation of the school.

The introduction of Bromcom requires exporting a considerable amount of existing data from SIMS to Bromcom. As you can imagine, this has and will entail a huge amount of work for the admin team who will check the accuracy of this data transfer. We thank you in advance for your patience if there are any minor issues that arise on our return to school in September.

With the introduction of the Bromcom platform, there will also be changes in the new school year to the way that we communicate with you. We will continue to use Parentmail initially, however,

Visit our Website: www.hillcross.merton.sch.uk





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Bromcom has a parent portal known as “My Child at School” (MCAS) and this will become active at some point in the Autumn Term (we will notify you with specific dates in the new school year), an up-to-date link will be available on the school’s website for you to access via desktop, tablet or on your phone through a dedicated app.

Username and passwords for My Child at School” (MCAS) will be issued via email, so it is important that we have up-to-date contact information for you. Please make sure you have notified us of any recent changes in your contact information that you have not already shared with us (email addresses and mobile numbers) to ensure that the information we transfer to Bromcom is the right information. Please email info@hillcross.merton.sch.uk with the new details no later than 3pm on Monday 22nd July.

Further updates will be provided to you when the platform goes live.

This is an exciting yet significant change for our school community and we fully expect that after some minor disruption, the benefits that Bromcom will provide to the school and the quality and clarity of information and communication that families receive will far outweigh the challenge of us all navigating the change to a new system.

Best Wishes

X Francis

Headteacher – Hillcross Primary School

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